

# Statement Express Enrollment Process

# Sign into Virtual Branch

The screenshot shows a web browser window with the address bar displaying "Florida DOT Credit Union". The page header features the text "Florida Department of Transportation" and the logo "CREDIT UNION" with a map of Florida. A navigation menu on the left includes "Online Banking", "Getting Started", "About Security", "Demo", and "Logon".

The main content area contains a red warning message: "The Florida Department of Transportation Credit Union will never solicit you by e-mail requesting your credit union username, password, pin number, account number or other personal information. To learn more on how to safeguard your identity, go to the member education section of our website at [www.fldotcu.com](http://www.fldotcu.com)."

Below the warning is a "User Logon" form with the following fields and options:

- Enter your Logon ID and Security Code.
- Logon ID:
- Security Code:
- Forgot Security Code? [Click here.](#)
- 

At the bottom of the page, there is contact information for "Virtual Branch Online Banking & Bill Pay Customer Service" with the phone number "(888) 276-1095". A footer note states "Site best viewed with recent versions of Internet Explorer, Firefox and Safari." and a copyright notice "© 2009 Fiserv, Inc. or its affiliates". The browser's status bar at the bottom shows "Internet" and "100%" zoom.

# Account Summary screen displayed

The screenshot shows the Florida Department of Transportation Credit Union Online Banking interface. The page features a navigation bar with 'Online Banking' and the credit union logo. Below the navigation bar, there are links for '(online) CUSTOMER SERVICE CHAT', 'CONTACT US', 'HELP', and 'EXIT'. The main content area is divided into several sections: 'Overview', 'Bank IT', 'Pay IT', and 'Self Service'. The 'Balances' section displays a table of account balances. The 'Alerts & Notices' section shows a bulletin and two email address change notifications. The 'Scheduled Payments' section indicates no payments are scheduled. The 'Scheduled Transfers' section indicates no transfers are scheduled. The 'Recent History' section shows a list of transactions for the account ending in \*0235=076. The 'Quick Transfer' section provides a form for initiating a transfer.

**Florida Department of Transportation**  
**CREDIT UNION**

Online Banking

(online) [CUSTOMER SERVICE CHAT](#) | [CONTACT US](#) | [HELP](#) | [EXIT](#)

**Overview** | **Bank IT** | **Pay IT** | **Self Service**

### Balances

Account	Actual	Available
-076	\$ 290.68	\$ 290.68
-016	\$ 50.03	\$ 45.03
-086	\$ 210.13	\$ 210.13
-096	\$ 51.06	\$ 51.06

### Alerts & Notices

[Bulletin](#)

[Email Address Changed](#)

[Email Address Changed](#)

### Scheduled Payments

There are no payments scheduled.

[Schedule a Payment](#)

### Scheduled Transfers

There are no transfers scheduled.

[Schedule a Transfer](#)

### Recent History - \*0235=076

Date	Description	Amount
06/04/2009	TRANSFER	\$ -25.00
06/04/2009	POS W/D - WINN DIXIE	\$ -11.19
06/04/2009	HBK W/D - E /MIDLAND	\$ -650.00
06/04/2009	HBK W/D - /BEST BUY	\$ -92.12
06/04/2009	POS W/D - SAVANNAH'S	\$ -8.00

[View All History](#)

### Quick Transfer

From:

To:

Amount:

**Chat (online)**

To begin a chat session, type your question and click submit.....

# Click Self Service Tab

Florida Department of Transportation  
**CREDIT UNION**

Online Banking

(online) [CUSTOMER SERVICE CHAT](#) | [CONTACT US](#) | [HELP](#) | [EXIT](#)

**Overview** | **Bank IT** | **Pay IT** | **Self Service** ←

### Balances

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### Alerts & Notices

Bulletin

[Email Address Changed](#)  
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### Scheduled Payments

There are no payments scheduled.  
[Schedule a Payment](#)

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### Recent History - \*0235=076

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[View All History](#)

### Quick Transfer

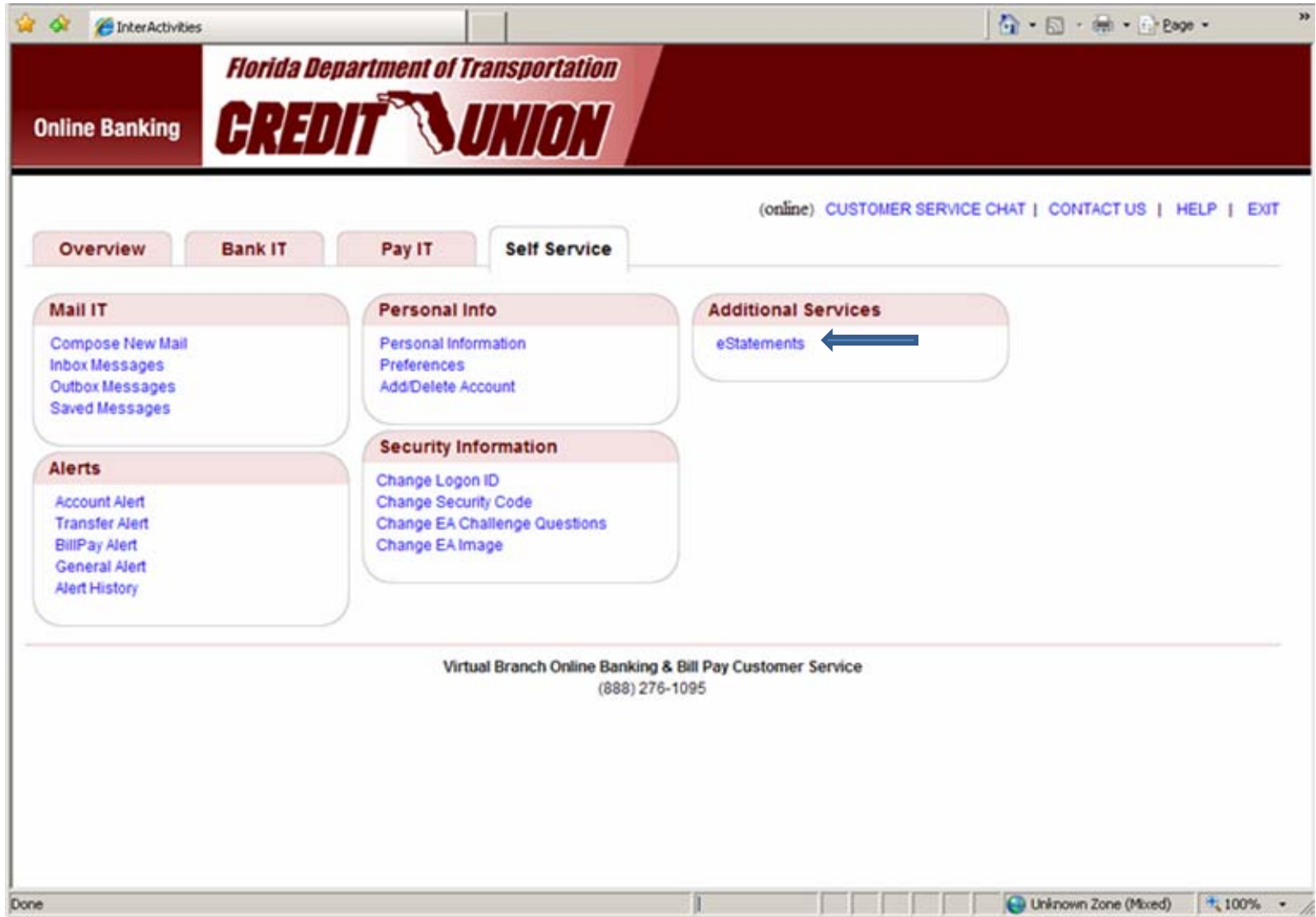
From:

To:

Amount:

**Chat (online)**  
To begin a chat session, type your question and click submit.....

# Click the “eStatements” link



# The Welcome page appears, member Clicks Sign Up

Florida Department of Transportation  
Online Banking **CREDIT UNION**

(online) [CUSTOMER SERVICE CHAT](#) | [CONTACT US](#) | [HELP](#) | [EXIT](#)

Overview Bank IT Pay IT **Self Service**

### e Statements

**Welcome to Statement Express!**

**How do I enroll?**  
Click on Sign Up below to enroll.

You will be prompted to enter an email address where you would like your email notice sent when your eStatements are ready to be delivered. Please note: It is recommended that you use a personal email address.

- Enter your first and last name.
- Review the terms and conditions and click accept.
- If you have multiple accounts within Virtual Branch, you will enroll for each individually. Just select each account from the drop down box when prompted.


The Statement Express Service requires a new window to open to display the enrollment application and to access your statements.

To continue with enrollment, your browser window must ALLOW pop-ups. If you have your pop-up blocker enabled, you must add <https://www.netit.financial-net.com/fidotcu/> to your pop-up blocker's list of allowed sites.

**How will I know when my E-Statement is ready?**  
Once signed up, you will receive an e-mail notifying you when your statement is ready.

- Log-on to Virtual Branch
- Click on the Self Service tab and then click the eStatement link

To ensure your receipt of your e-mail notice, make sure you keep your e-mail address current within Statement Express as well as the email address in Virtual Branch. Your email address can be easily updated in the "Profile" section of Statement Express.  
An email will be sent to your current email address when statements are available for viewing. To change your email address, go to Personal Information.  
[bhmordica@yahoo.com](mailto:bhmordica@yahoo.com)



Virtual Branch Online Banking & Bill Pay Customer Service  
(888) 276-1095

# Confirmation page appears with further instructions

The screenshot shows a web browser window displaying the Florida Department of Transportation Credit Union Online Banking interface. The browser's address bar shows "InterActivities". The page header features the "Florida Department of Transportation" logo and the "CREDIT UNION" logo. The "Online Banking" text is visible on the left. A navigation menu includes "Overview", "Bank IT", "Pay IT", and "Self Service", with "Self Service" being the active tab. To the right of the menu, there are links for "(online) CUSTOMER SERVICE CHAT | CONTACT US | HELP | EXIT".

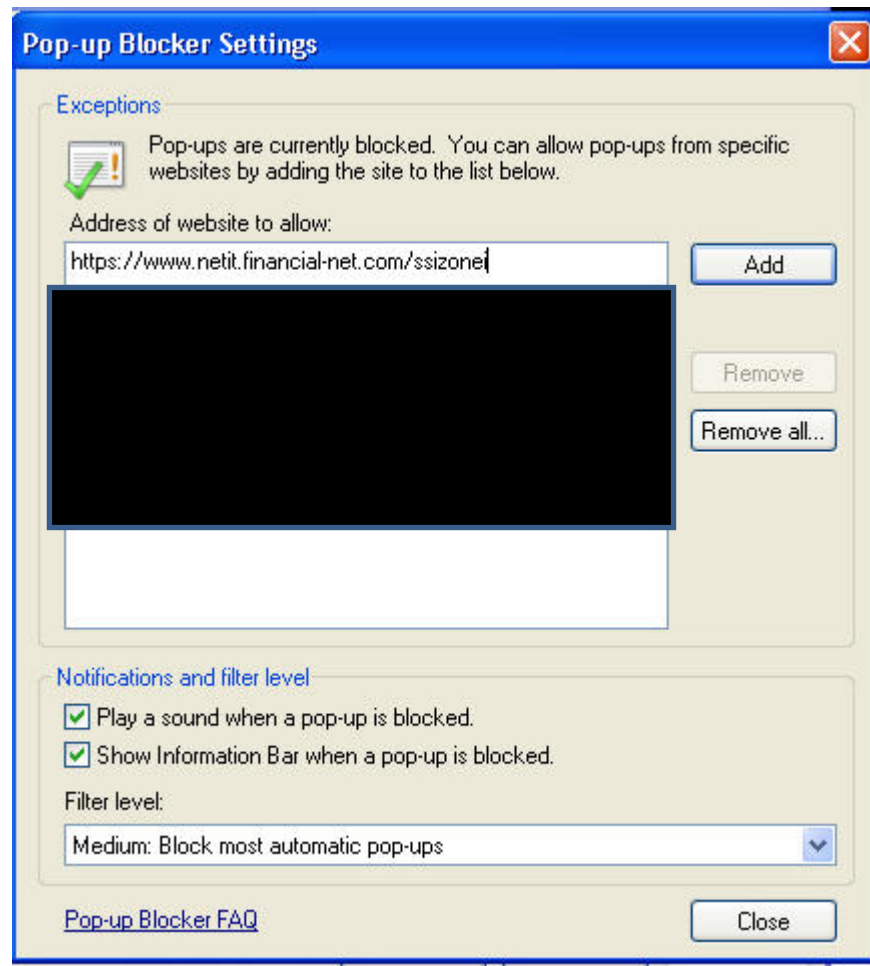
The main content area is titled "e Statements" and contains an "Enrollment Confirmation" section. The text reads: "Welcome to Statement Express. You have taken the first step to receive your next Florida DOT Credit Union statement electronically. Please follow these 3 easy steps to enroll your account(s) for electronic statements."

1. Add Home Banking (<https://www.netit.financial-net.com/fldotcu/>) to your trusted sites, if you are using a pop-up blocker. This is required since Statement Express will open in a new browser window.
2. Click the Self Service and eStatements link again.
3. Select the account from the drop down menu to enroll.
4. Complete the enrollment form by providing your name, email address and accept the Terms of Use.

A note below the instructions states: "Note: You must enroll every account that appears in the drop down to convert them to electronic statements."

At the bottom of the page, the text "Virtual Branch Online Banking & Bill Pay Customer Service (888) 276-1095" is displayed. The browser's status bar at the bottom shows "Done" and "Unknown Zone (Mixed) 100%".

# Add "Netit" as Trusted Site, per instructions





Click the Self Service tab and eStatement link  
once more

The screenshot shows the Florida Department of Transportation Credit Union Online Banking interface. The browser window title is "InterActivities". The page header includes the Florida Department of Transportation logo and the "CREDIT UNION" logo. The navigation bar contains "Online Banking" and a menu with "(online) CUSTOMER SERVICE CHAT | CONTACT US | HELP | EXIT". The main navigation tabs are "Overview", "Bank IT", "Pay IT", and "Self Service", with "Self Service" being the active tab. The "Self Service" section is divided into four categories: "Mail IT" (Compose New Mail, Inbox Messages, Outbox Messages, Saved Messages), "Alerts" (Account Alert, Transfer Alert, BillPay Alert, General Alert, Alert History), "Personal Info" (Personal Information, Preferences, Add/Delete Account), and "Security Information" (Change Logon ID, Change Security Code, Change EA Challenge Questions, Change EA Image). The "Additional Services" category is highlighted with a blue arrow and contains the "eStatements" link, which is also highlighted with a blue arrow. The footer text reads "Virtual Branch Online Banking & Bill Pay Customer Service (888) 276-1095". The browser status bar at the bottom shows "Done" and "Unknown Zone (Mixed) 100%".

# Select the account to enroll

InterActivities

Florida Department of Transportation  
**CREDIT UNION**

Online Banking

(online) [CUSTOMER SERVICE CHAT](#) | [CONTACT US](#) | [HELP](#) | [EXIT](#)

**eStatements**

Select the Account Number

OK

Virtual Branch Online Banking & Bill Pay Customer Service  
(888) 276-1095

Done Unknown Zone (Mixed) 100%

# Fill out the information on the Activation Screen and click submit

**Activate Statement Express**

**Note:** In order to activate your access we need the information below. By completing this form and accepting our usage terms, your information will be complete and you will be able to receive your information online.

Please provide the information below and then click **Submit** to complete your activation.

First Name: \*

Last Name: \*

E-mail: \*

Check box to allow us to notify you of special offers.

Do you accept the Florida DOT CU [Terms of Use](#)? \*

Your click on the Terms of Use check box indicates a "Yes" and is a symbol of your signature that you have read, understand, accept and agree to the terms of this Agreement.

\*Indicates required field for processing and/or security.

Click **Submit** to complete your activation.  
Click **Cancel** to cancel your activation.

**Florida Department of Transportation**  
**CREDIT UNION**

640 E Gaines Street | Tallahassee, FL 32301 | (850-414-4414) | Toll Free 877-684-0112

[Privacy Policy](#) | [Terms of Use](#)

The enrollment is complete when this page appears

